

CHRISTMAS TERMS & CONDITIONS

- 1. Full pre-payment is required on booking. No deposits will be transferred or used for any other products.
- 2. All alterations to a booking must be confirmed in writing.
- 3. Once final payment is made, no refund or credit vouchers will be given. We will however try to resell the places released but give no guarantee that this will be done.
- 4. Any alterations to numbers may not be accepted after the above stated time.
- 5. If in the event of any function having to be cancelled by the hotel, an alternative date or venue will be offered or a full refund given.
- 6. The hotel reserves the right to amalgamate Christmas events to ensure appropriate numbers. We also reserve the right to move the event to a smaller function suite should numbers dictate.
- 7. We reserve the right to change or cancel advertised entertainment due to circumstances out of our control.
- 8. Any additional services must be paid for on the night. No credit facilities will be offered without prior agreement.
- 9. All times shown are subject to approval by the Local Licensing Authority.
- 10. All details are correct at the time of going to press but may be subject to alterations without prior notice. All prices quoted include VAT at 20%.
- 11. Please note that shared party tables may apply to groups of less than 8 guests. For exact table arrangements please contact the sales office. This does not apply to Christmas Day bookings.

| days prior to arrival. |
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| 13. The management of the hotel reserves the right to refuse entry to the hotel. In addition the hotel reserves the right to charge the organiser, company or individual for any damages caused by unreasonable behaviour. |
| 14. Where special requirements are made, the hotel will endeavour to accommodate them, however, they cannot be guaranteed. |
| 15. Restrictions apply to children at certain events. |
| 16. Only one special offer to be used at any one time. |
| 17. Minimum numbers apply to all party night bookings in order to include entertainment. |
| 18. These terms and conditions supersedes the main terms and conditions. |
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| Date |
| Date of Event |
| Company |
| Name |
| Signature |
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12. All accommodation bookings must be confirmed either with a credit card number or pre-paid 28